



NOTICE TO CREDIT UNION MEMBERS

If you are unable to resolve a dispute regarding services provided by this credit union through its established procedures for settling complaints, you may contact the Texas Credit Union Department at the mailing address or telephone number provided below for information about filing a complaint.

Texas Credit Union Department
914 East Anderson Lane
Austin, Texas 78752-1699
512-837-9236

Please note that the Department does not have authority to resolve contractual disputes or undocumented factual disputes between a member and this credit union. If your dispute is of this nature, you may want to consult with legal counsel regarding your rights to resolve the situation.